

Online Fees Payments – TERMS & CONDITIONS

This online payment system is provided by INSTITUTION viz. Neuron Labs School may update these terms from time to time and any changes will be effective immediately on being set out here. Please ensure you are aware of the current terms. The country of domicile for Neuron Labs School is India.

Terms & Conditions

Please read these terms carefully before using the online payment facility. Using the online payment facility on this website indicates that you accept these terms. If you do not accept these terms do not use this facility.

All payments are subject to the following conditions:-

The description of Courses / Services / Any other purchase / Payments are specific to you (i.e. term & related fees) when you log in with your unique password. Normally all payment are required in advance (i.e. before you commence your Course / Service / Any other purchase / Payments).

All Payments quoted are in Indian Rupees. The Neuron Labs School reserves the right to change the amount at any time.

- Your payment will normally reach the Neuron Labs School account to which you are making a payment within two working days.
- We cannot accept liability for a payment not reaching the correct Neuron Labs School account due to you quoting an incorrect account number or incorrect student details. Neither can we accept liability if payment is refused or declined by the credit/debit card or any other payment supplier for any reason.
- If the card supplier declines payment the Neuron Labs School is under no obligation to bring this fact to your attention. You should check with your bank/credit/debit card supplier that payment has been deducted from your account.
- In no event will the Neuron Labs School be liable for any damages whatsoever arising out of the use, inability to use, or the results of use of this site, any websites linked to this site, or the materials or information contained at any or all such sites, whether based on warranty, contract, or any other legal theory and whether or not advised of the possibility of such damages.

Refund Policy

- Amount paid for any Courses / Services / Any other purchase / Payments will not be refunded under any circumstances. You are required to be doubly sure before making a payment as the same is not refundable under any circumstances.

DND Policy

If you wish to stop any further sms/email alerts/contacts from our side, all you need to do is to send an email:- neuronlabsindia@gmail.com with your mobile numbers and you will be excluded from the alerts list.

Privacy Policy

This Privacy Policy governs the manner in which Neuron Labs School collects, uses, maintains and discloses information collected from users (each, a "User") of the www.neuronlabs.org admission website ("Site"). This privacy policy applies to the Site and all products and services offered by Neuron Labs School.

Personal identification information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site, place an order, respond to a survey, fill out a form, and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, phone number, credit card information. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities.

Non-personal identification information

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

Web browser cookies

Our Site may use “cookies” to enhance User experience. User’s web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

How we use collected information

Neuron Labs School may collect and use Users personal information for the following purposes:

- **To improve customer service:**
Information you provide helps us respond to your customer service requests and support needs more efficiently.
- **To personalize user experience:**
We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.
- **To improve our Site:**
We may use feedback you provide to improve our products and services.
- **To process payments:**
We may use the information Users provide about themselves when placing an order only to provide service to that order. We do not share this information with outside parties except to the extent necessary to provide the service.
- **To share your information with third parties:**
We may share or sell information with third parties for marketing or other purposes.
- **To run a promotion, contest, survey or other Site feature:**
To send Users information they agreed to receive about topics we think will be of interest to them.

- **To send periodic emails:**

We may use the email address to send User information and updates pertaining to their order. It may also be used to respond to their inquiries, questions, and/or other requests. If User decides to opt-in to our mailing list, they will receive emails that may include Neuron Labs School news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email or User may contact us via our Site.

How we protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

Sensitive and private data exchange between the Site and its Users happens over a SSL secured communication channel and is encrypted and protected with digital signatures. Our Site is also in compliance with PCI vulnerability standards in order to create as secure of an environment as possible for Users.

Changes to this privacy policy

Neuron Labs School has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Charges for online fees payment:-

Below charges are over and above the actual amount.

Online fees payment Transaction Processing Fee.		
1	Net Banking Facility Fee	Rs.17 /- of the Transaction Amount for Axis Bank, Hdfc Bank, Icici Bank and Sbi, Rs 12 /- for all other banks GST extra over and above these charges (to be paid by the Customer /Payer)
2	Credit Card Gateway Facility Fee (Visa / Master)	1% of the Transaction Amount GST extra over and above these charges (to be paid by the Customer /Payer)
3	Debit Card Gateway Facility Fee (Visa / Master)	0.25% for the payment value below Rs1000 0.50% for the value above Rs 1000 and below Rs 2000 1% for the value above Rs 2000
		GST extra over and above these charges (to be paid by the Customers /Payer)

Terms of Payment:

1. Fees in respect of school fees payable to entity customization activity and towards channel-integration effort would be charged on a time and effort basis as per then applicable rates.
2. Service Tax / GST and/or any other tax / taxes if any applicable from time to time, will be charged in addition.(to be collected from customer)
3. The transaction-processing fee is based on the current level of interchange/clearing house charges/Participating Bank charges. Any additional charges levied by these entities now or any time in future for processing of such transactions or on account of failed transactions etc. will be charged to customer/Parents in addition to the above mentioned transaction processing fee.
4. In respect of any failed transactions of any of the Customers, processed through this service, the transaction failure charges payable if any to the Participating Banks, in respect of the failed transactions shall be charged additionally.
5. For any refund, please check refund policy. For any cancellation or other issues please contact School administration.
6. For any chargeback, cancellation, refund etc... Transaction processing fees is nonrefundable.

Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

Neuron Labs School

Website: www.neuronlabs.org

Phone Number: 9545008800

Email: neuronlabsindia@gmail.com